



User Guide

Interprenet On Demand | Consecutive AI Interpretation

Web & Mobile



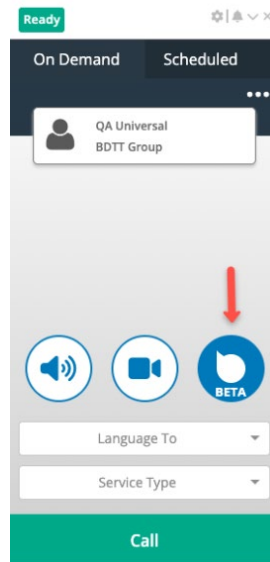
This guide will walk you through using the Interprenet Consecutive AI Interpretation solution.

Calling an AI Interpreter

Steps in this section are described for web scenario, but the same UI is built in mobile apps as well.

1. Log in to your requestor account in the InterpretManager Mobile app or web platform.
2. In the caller, you will see “AI Interpreter” as a third communication option, alongside audio and video calls.





Starting a Call

1. Click the **AI Interpreter** button to initiate a call.
2. Select your desired languages from the **Language To** list.
 1. **Note:** This list will be filtered to only display AI-supported languages.
3. Choose the **Service Type** from the available options configured for your account.
4. Click Call.

During the Call

There are two modes in which use can use this feature:

- Click to speak mode

or

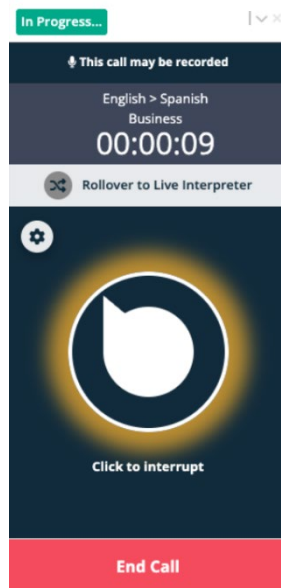
- Always Listening mode



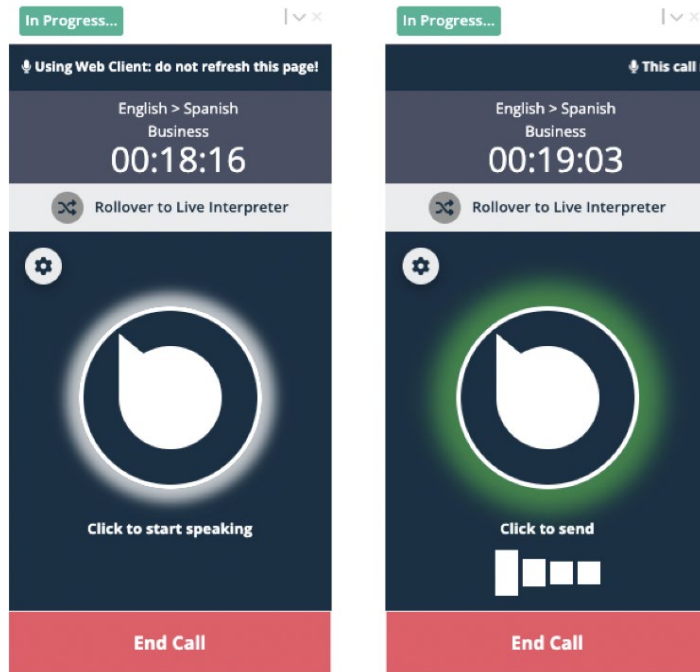
Click-to-Speak Mode

1. After initiating the call, you will see a brief **"Connecting"** screen followed by a recording announcement and interpreter greeting in both selected languages.
Example: *"This call may be recorded for quality assurance. Hi, I will be your AI interpreter for today."*

Note: You can interrupt the greeting by clicking the action bubble.



2. Once the greeting ends, the app enters **Idle State (white circle)**.
 1. Click the screen to start speaking.
 2. The caller will switch to **Listening State (green circle)** and detect audio input.
 3. Speak clearly in the selected languages.

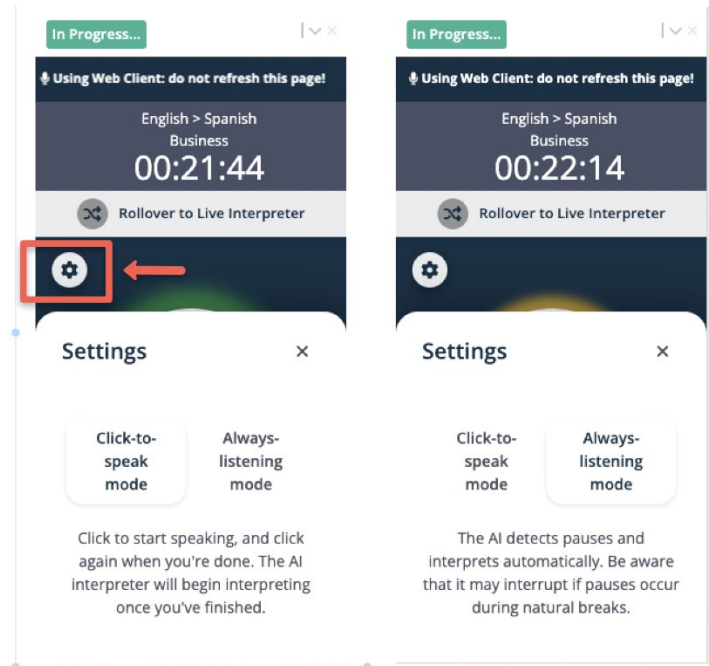


3. Once you are done speaking, click **Click to send** to process your input.
4. The app will briefly show a **Processing** screen, then switch to the **Speaking State (yellow circle)**, where the AI Interpreter provides the interpretation.

Always-Listening Mode (Default)

In 'Always Listening' mode, the app automatically detects pauses in your speech and starts interpreting without manual input. It will take about five seconds.

To enable **Always-Listening Mode**, click the gear icon during the call and select this option.



In Always Listening mode, the caller will light up green when it is detecting speech, yellow when it is actively providing interpretation, and white when it does not detect speech and has completed its interpretation.

Ending the Call

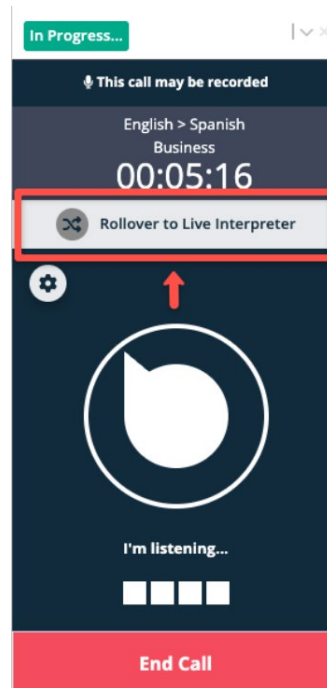
Click the **End Call** button at any point to disconnect.

Human Rollover

At any point during the call, the requestor has an option to rollover to a live interpreter.

1. Click anywhere on the **Rollover to Live Interpreter** banner.





2. Confirm your selection in the resulting pop-up by entering feedback and clicking **Rollover**.